

## **City of Toledo Impound Lot**

### **Frequently asked questions**

#### **What are the Tow Lot hours?**

The Tow Lot is open Monday through Friday 9:00 a.m. to 5:00 p.m., Saturday 11:00 a.m. to 4:00 p.m. The Tow Lot is closed Sundays and Holidays.

#### **How Much does it cost to retrieve my vehicle?**

The tow fee is \$145.00, storage is \$20.00 per day, plus any additional fees such as extra labor, locksmith, and administrative fees.

#### **Do I have to pay the towing and storage fees before I can pick up my vehicle?**

Yes. All tow fees have to be paid prior to picking up your vehicle.

#### **What types of payments are accepted?**

Cash, Company Check, and Visa or Mastercard,

#### **Other than paying the towing and storage fees, what else do I need to retrieve my vehicle?**

Proper identification and proof of valid vehicle insurance. We will not go out to your car for your insurance card. You must bring it with you or have it on your phone.

#### **What is proper identification?**

A valid state issued driver's license or identification card, military ID, or a passport. A driver's license is required to drive the vehicle off the lot. If you do not have one, two license drivers are required. One to bring you to the Tow Lot and one to drive your car off.

#### **How long do I have to retrieve my vehicle?**

Ohio state law states your vehicle is considered abandoned after 10 days.

#### **Can I remove personal items from my vehicle?**

One person per day. This may be the Vehicle owner or a person authorized by the owner.

**What if my plates are expired?**

You may have your car towed off the Tow lot and put on private property without getting proper plates or insurance.

**Can I have someone else pick up my vehicle for me?**

Yes. That person must have a properly notarized letter from the titled owner stating the Vehicle Identification Number (VIN) and the name of the person the vehicle is being release to.

A family member with the same last name and address may release the vehicle.

**What if the owner is deceased?**

The vehicle may only be released to the titled owner or authorized agent, lienholder, or by court mandate. We will release the car to a family member with the same last name and address.

**What if my vehicle is inoperable?**

The owner must arrange for a private tow to have the vehicle towed off the lot.

**Can I perform work on the Tow Lot?**

No mechanical work of any kind is allowed on the Tow Lot.

**What if I don't want my vehicle?**

The title may be signed over to the City of Toledo. If you have any extra fees besides the tow and storage you will be responsible to pay when signing the title over.

**How does my insurance company pick up my vehicle?**

The vehicle owner must release the vehicle to an insurance company by a properly notarized letter or by signing a release form at the Tow Lot.

We release rental vehicles only to the rental companies. If the rental company give us a notarized letter on company letterhead stating you may pick the car up on their behalf we will release it to you.

**What if there is a holder on my car?**

If you have a Suspended operator license or Financial responsibility act holder on your car and it is not released by 1:00 p.m. the following business day call our SOL Unit at 419-245-3257.

If there is an investigation holder on your car call the Impound Lot 419-245-3399.

**Abandoned and forfeited auctions.**

Information about upcoming auctions is located on the Toledo Police website under "Online."